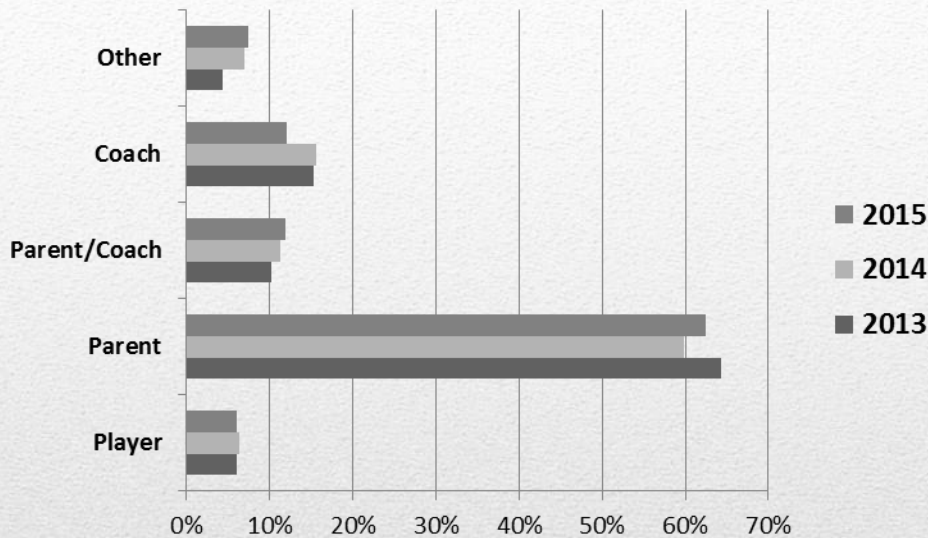




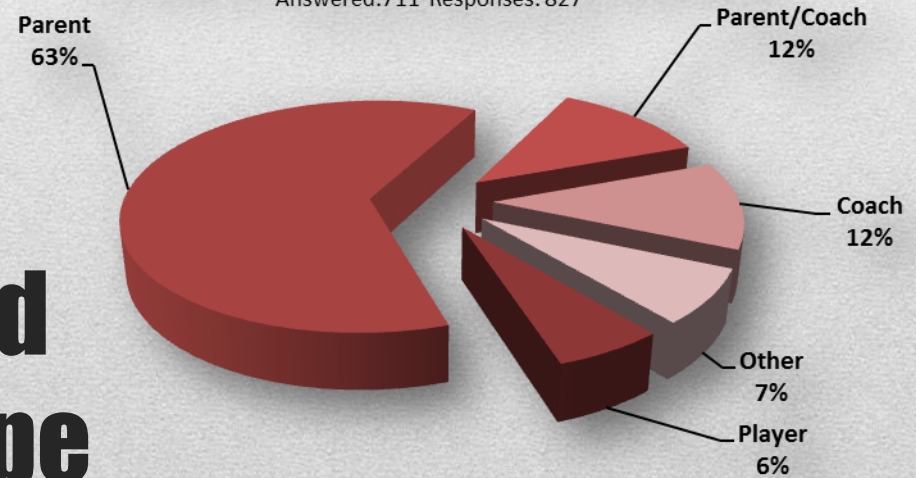
MHL Survey Summary

2015/16 Season – Board Report

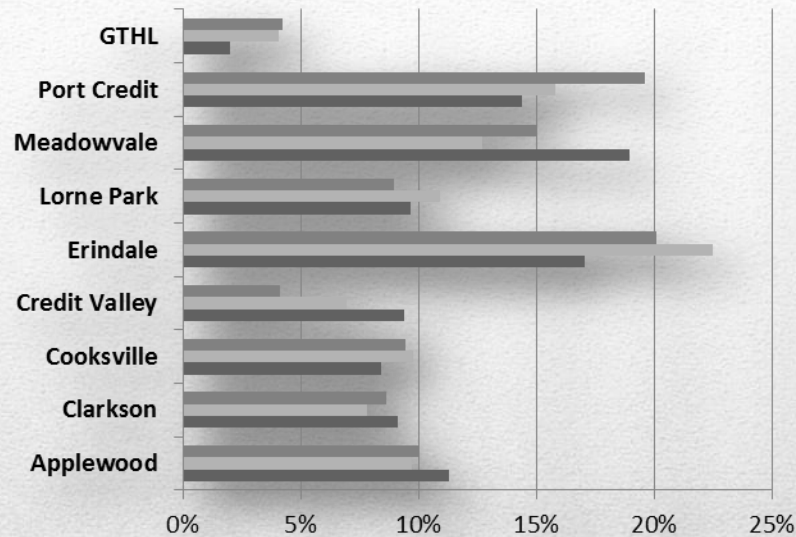


Q1: Which best describes you from the following list?

Answered: 711 Responses: 827



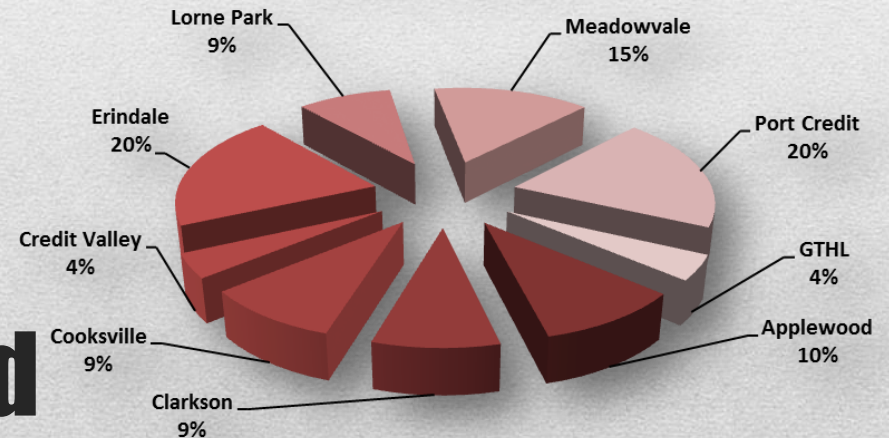
Who answered and who are you ? - Type



■ 2015
■ 2014
■ 2013

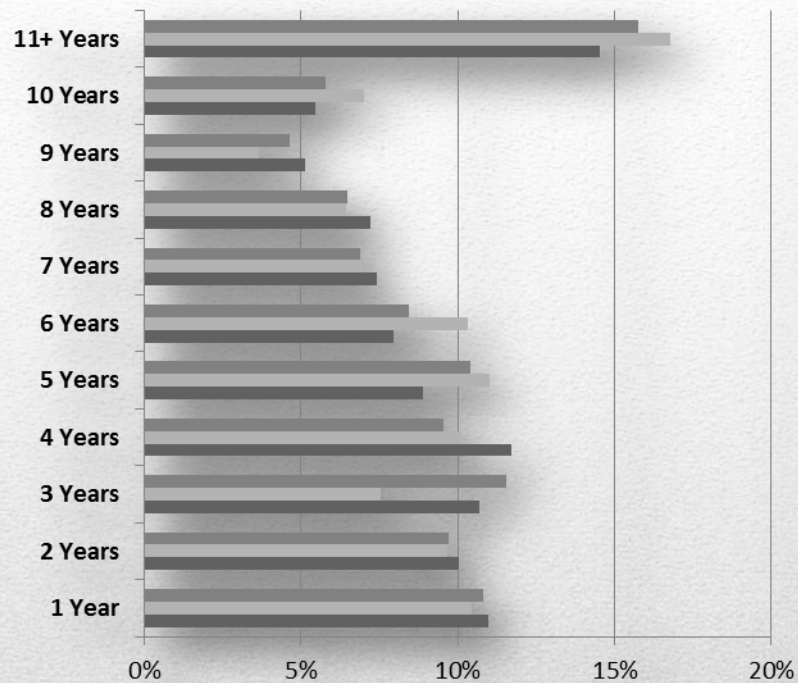
Q2: What hockey association(s) are you directly involved with?

Answered:711 Responses: 827



Who answered and who are you ? - Association

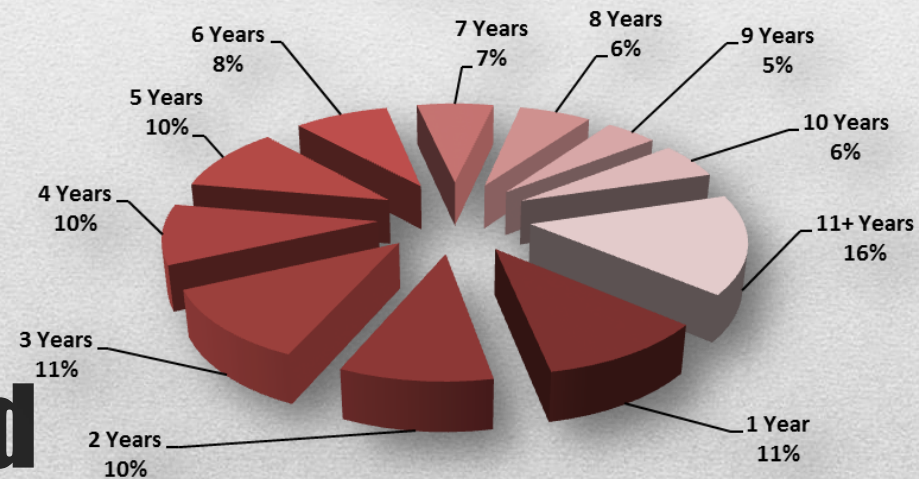




■ 2015
■ 2014
■ 2013

Q3: How long have you been involved with the MHL?

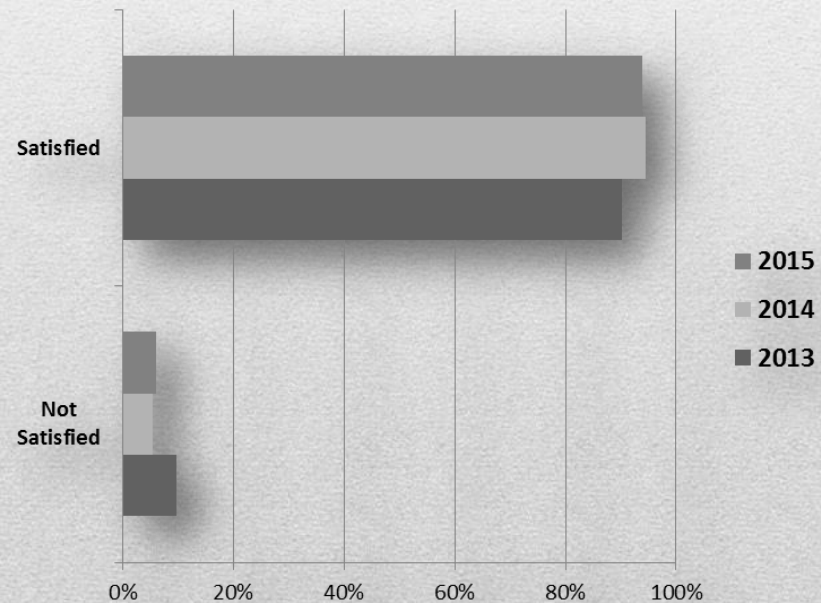
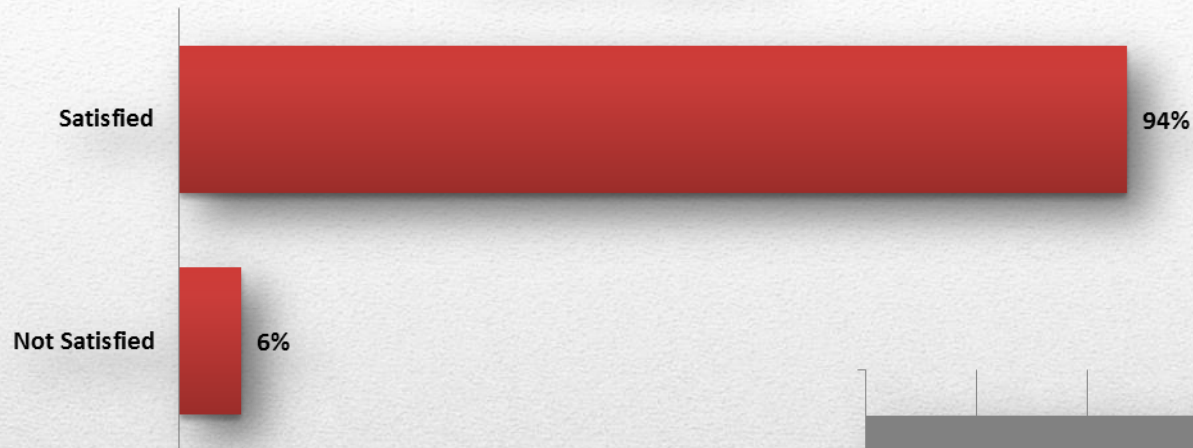
Answered:711



Who answered and who are you ? - Age

Q4: Based on the MHL registration rates, how would you rate the overall value of your experience?

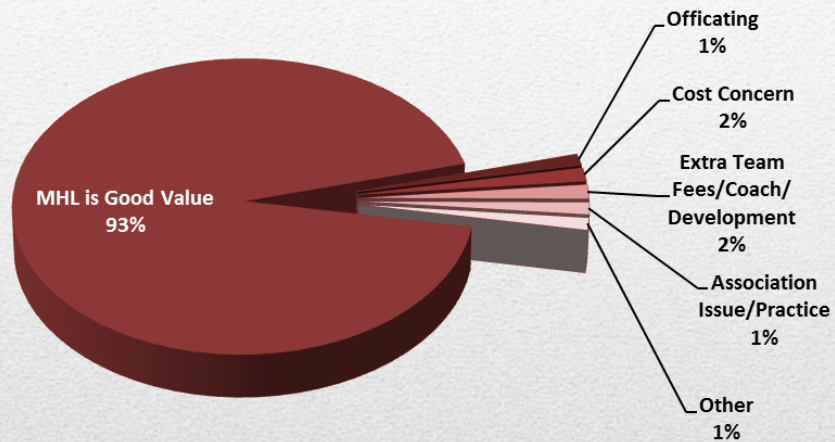
Answered: 675 Skipped: 36



Costs



Q4: Reasons for Concerns on MHL Fees.
Concerned Comments: 62 (9.1%) of 675 Answers

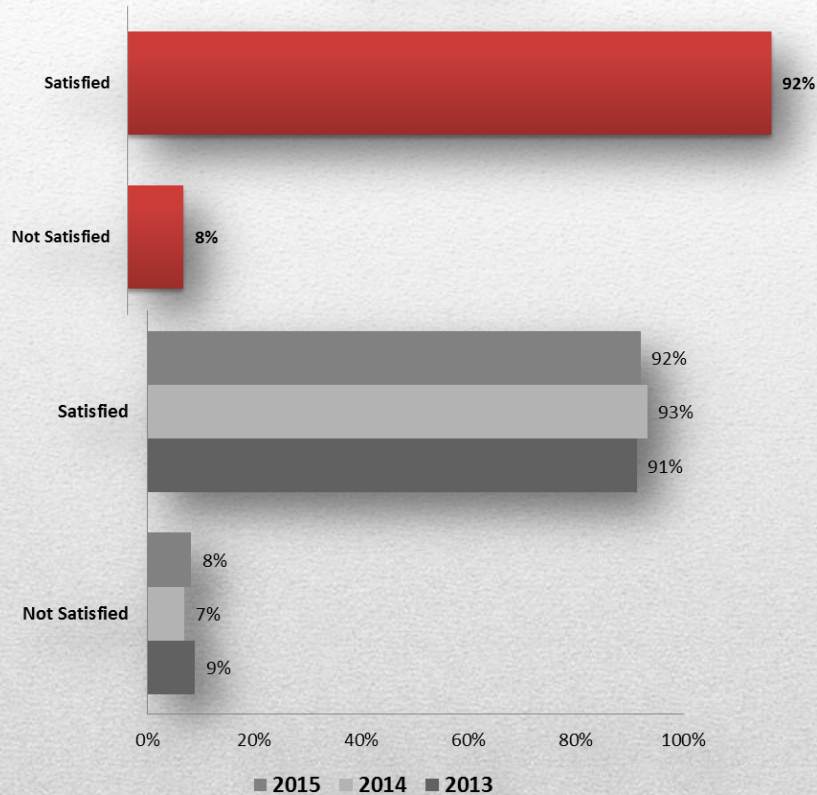


Costs

Continued

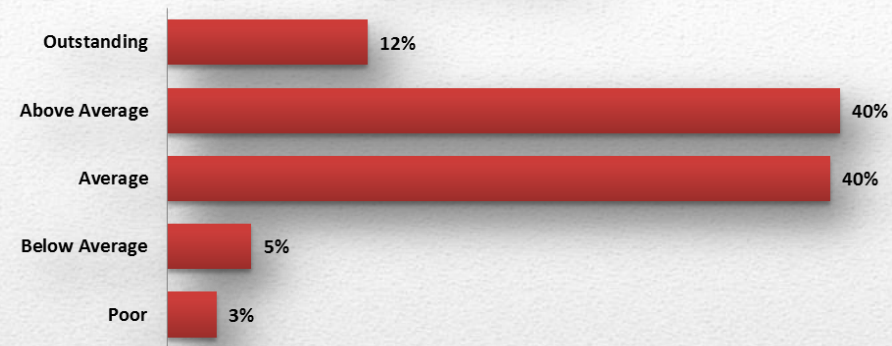
Q5: How would you rate the overall experience of your involvement with the MHL?

Answered: 675 Skipped: 36



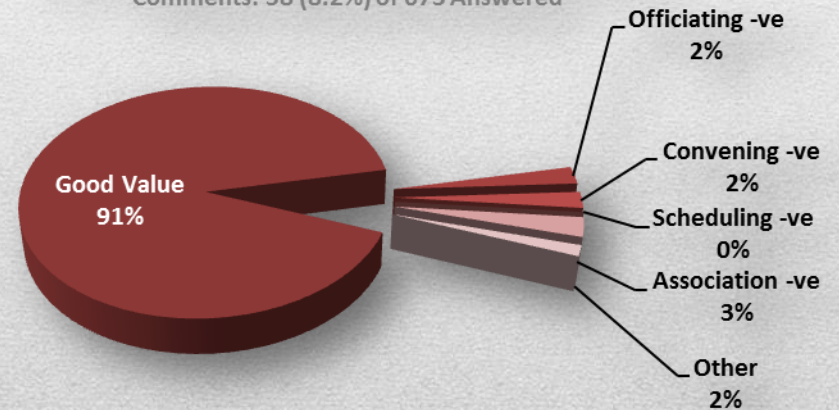
Q5: How would you rate the overall experience of your involvement with the MHL?

Answered: 675 Skipped: 36



Q5: Experience value of involvement concerns?

Comments: 58 (8.2%) of 675 Answered



Value Provided

(Overall Perception)



MHL

A GOOD PROGRAM CLOSE TO HOME

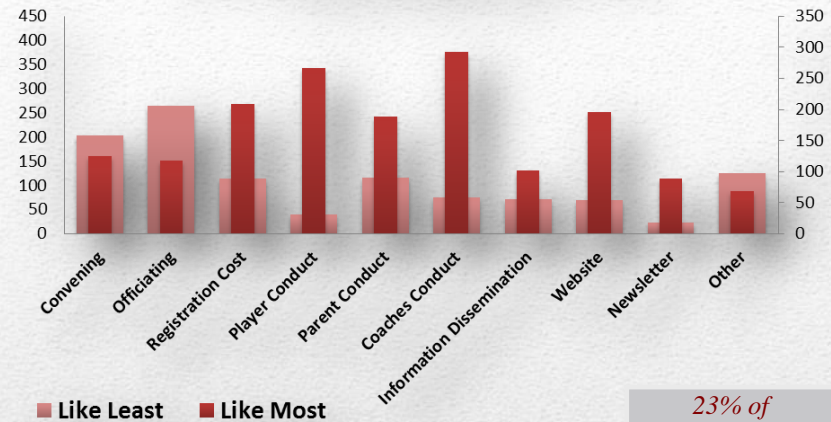
You like that the MHL offers a great program close to home ... the small driving requirements to an arena provided by the MHL, even in A. Clearly a big advantage over other A/AA loops.

- Less transit time
- Lower commuting costs.

Of the 711 answers to each of questions 8 & 9 additional comments were made and only the breakdown of the comments is shown to the right.

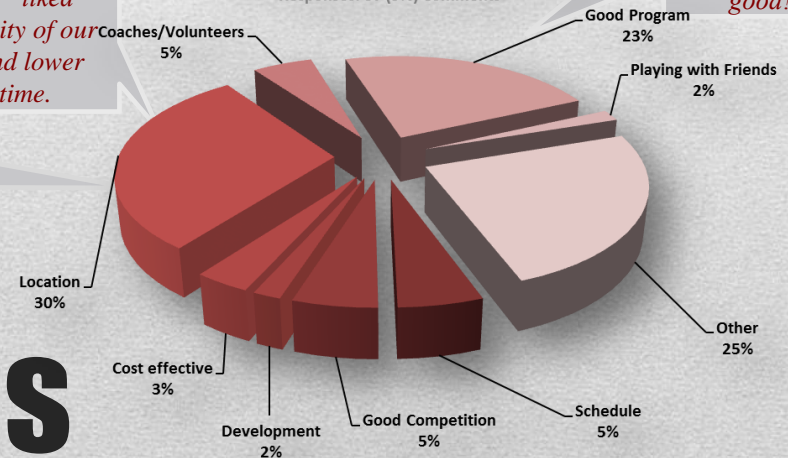
Likes & Dislikes

Q7/8: What do you like Least/Most about the MHL?
Answered: 711 Responses: 1100



30% of additional comments "liked" the proximity of our arenas and lower travel time.

Q6: What do you like most about the MHL?
Responses: 57 (9%) Comments

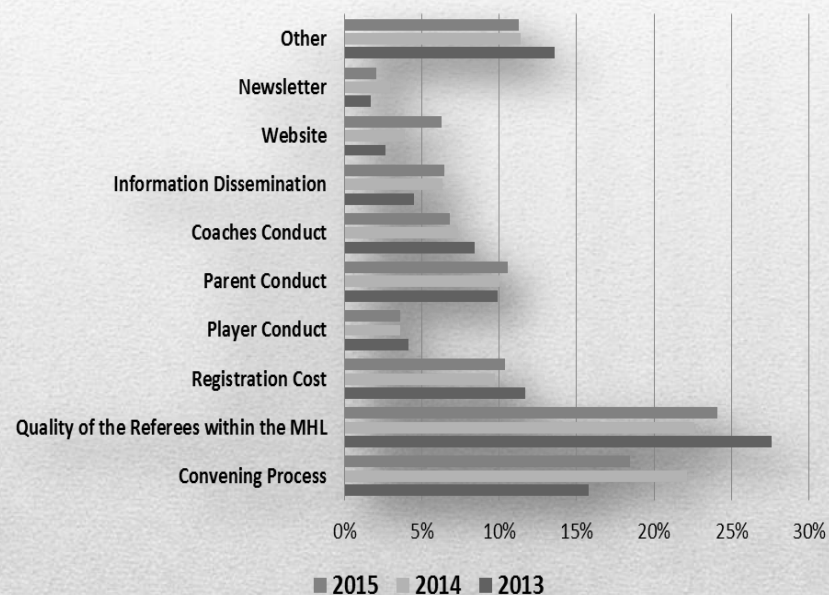
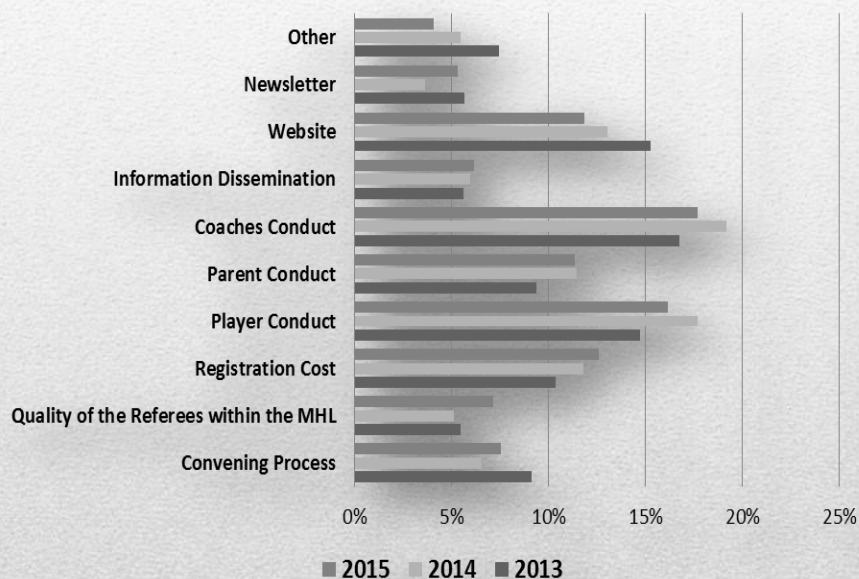


23% of additional comments "said the MHL's program was good!"



Most

Least

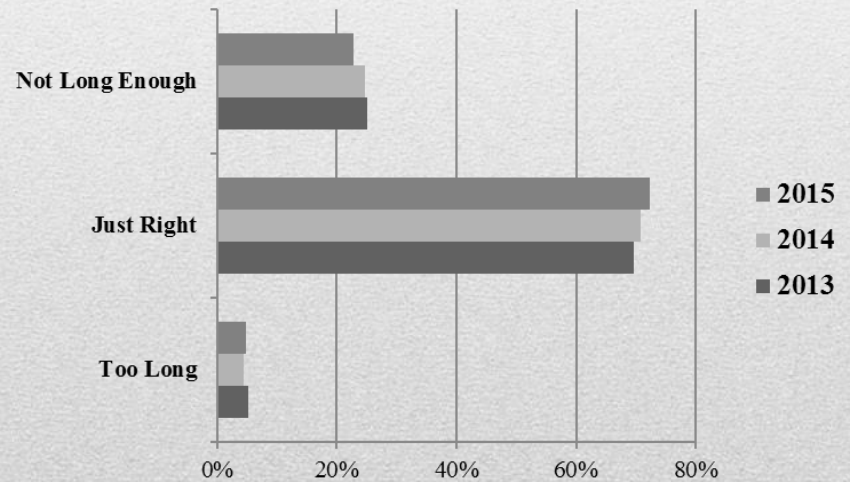
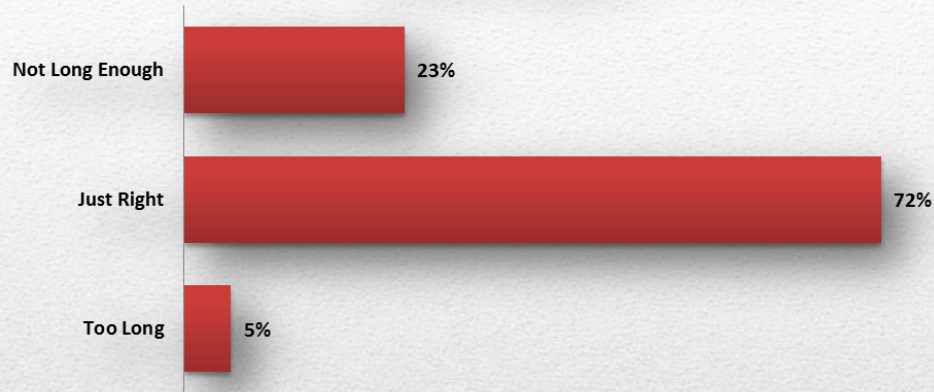


Likes & Dislikes Continued



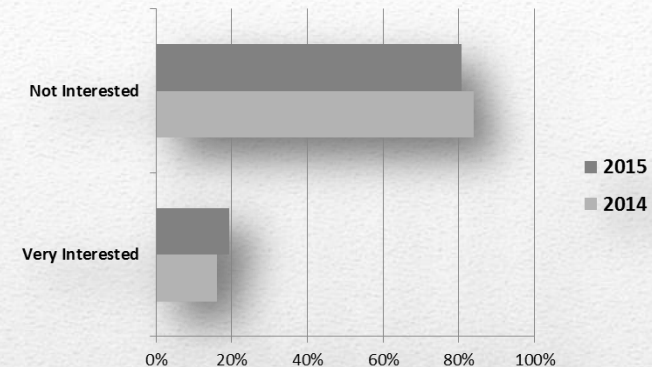
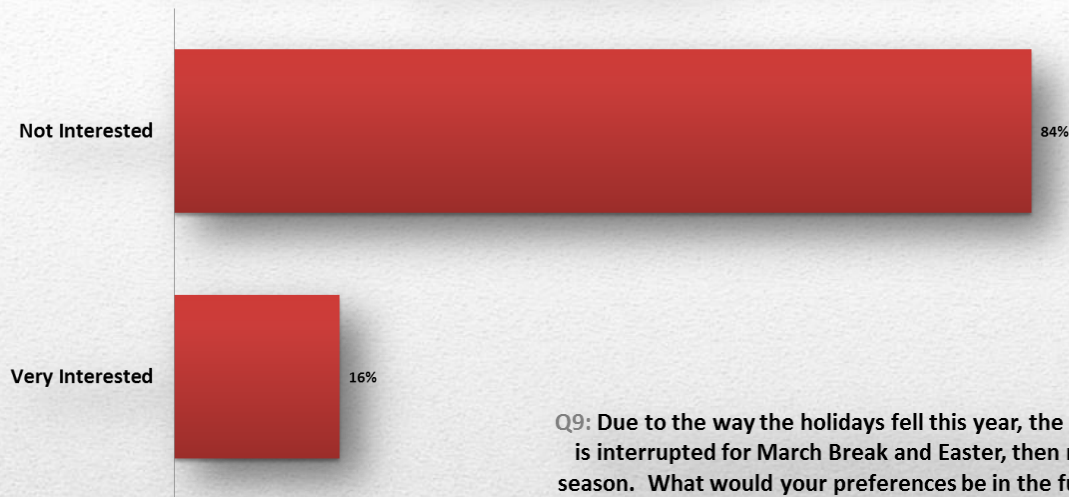
Q8: What is your opinion about the length of the hockey season?

Answered: 634 Skipped: 77

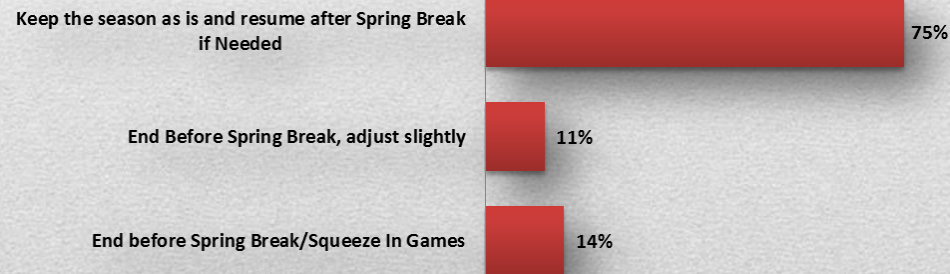


Length of Season

Q10: Ice costs are over 50% of the cost of playing hockey in the MHL. The MHL already gets a preferred rate from the City of Mississauga. The only way to significantly reduce cost is to decrease the number of games played. The MHL targets 26 games for h



Q9: Due to the way the holidays fell this year, the house league schedule is interrupted for March Break and Easter, then resumes to finish the season. What would your preferences be in the future for house league only? Answered: 634 Skipped:



Exploring Alternatives

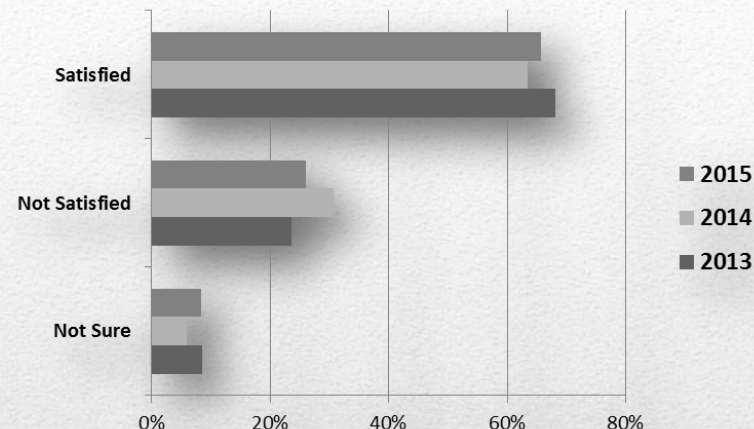
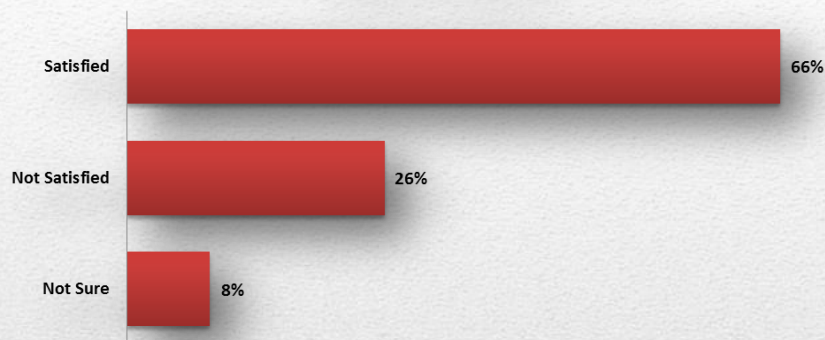
(If we changed or added what are your thoughts?)



Convening is done by a Committee comprised of Area Association members and is chaired by an MHL Director, who is there to help guide the process. This entire Committee is responsible for convening ALL the teams within their respective division(s).

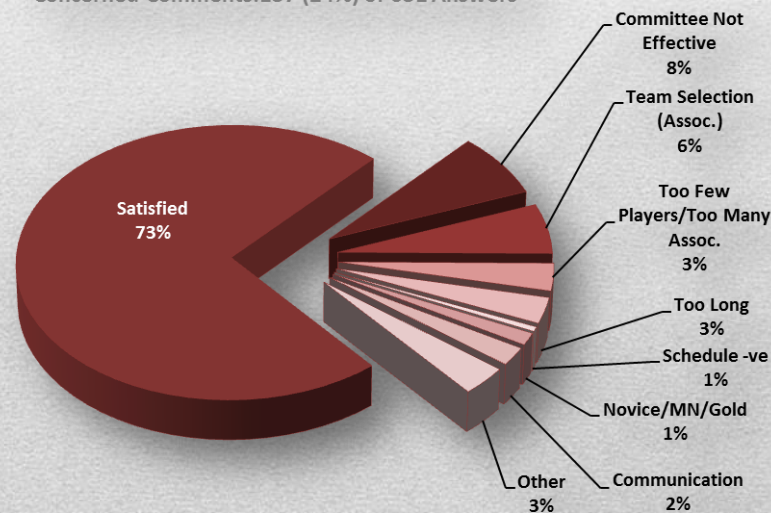
Q11: What is your opinion of the convening process?

Answered: 621 Skipped: 90



Q9: What is your opinion of the convening process?

Concerned Comments: 157 (24%) of 651 Answers

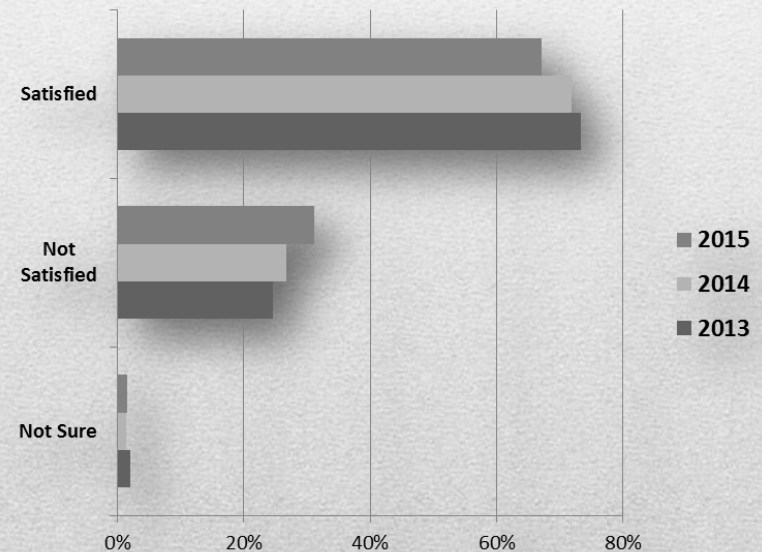
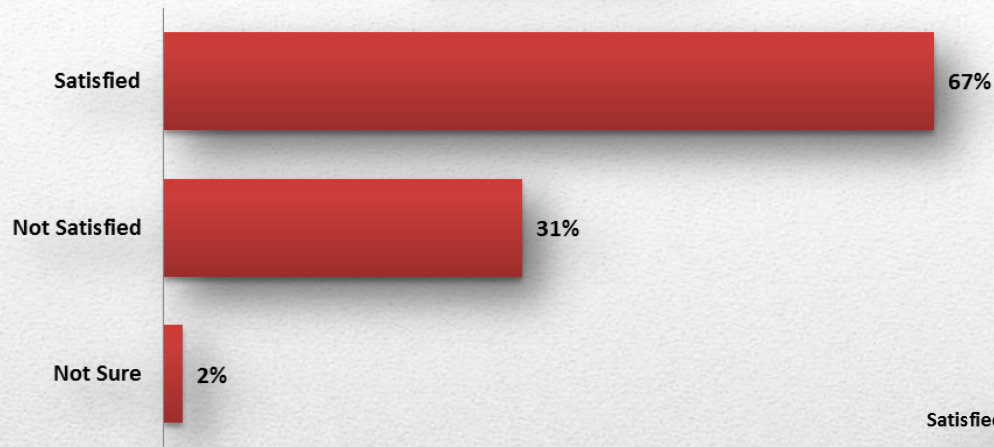


Convening



Q12: What is your opinion of MHL referees?

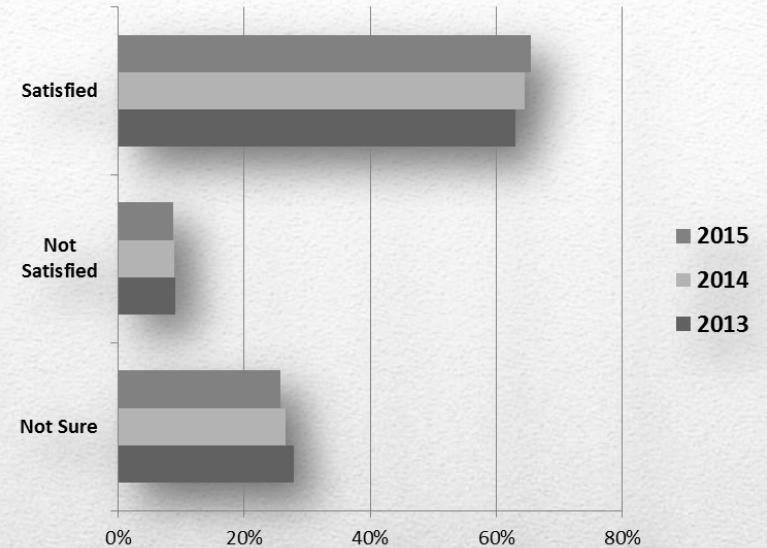
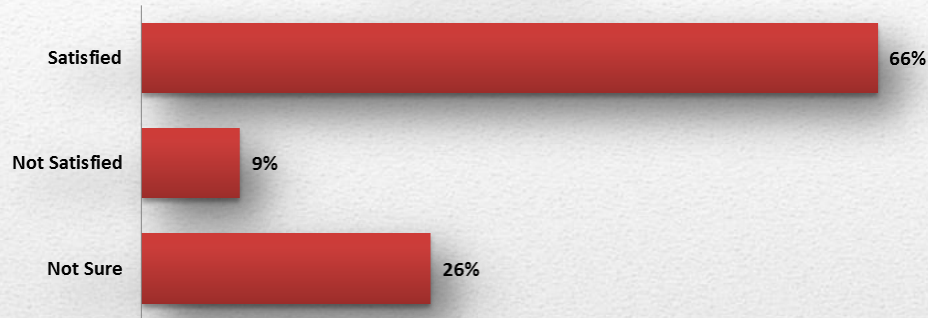
Answered: 618 Skipped: 93



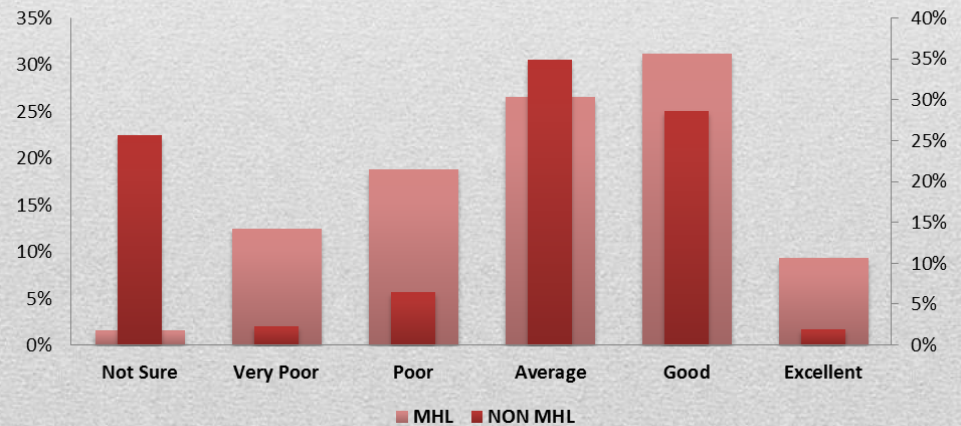
Officials MHL



Q13
 : What is your opinion of the tournament referees that are NOT based in Mississauga?
 Answered: 618 Skipped: 93



Q12/13: What is your opinion of MHL vs Non MHL Officials?

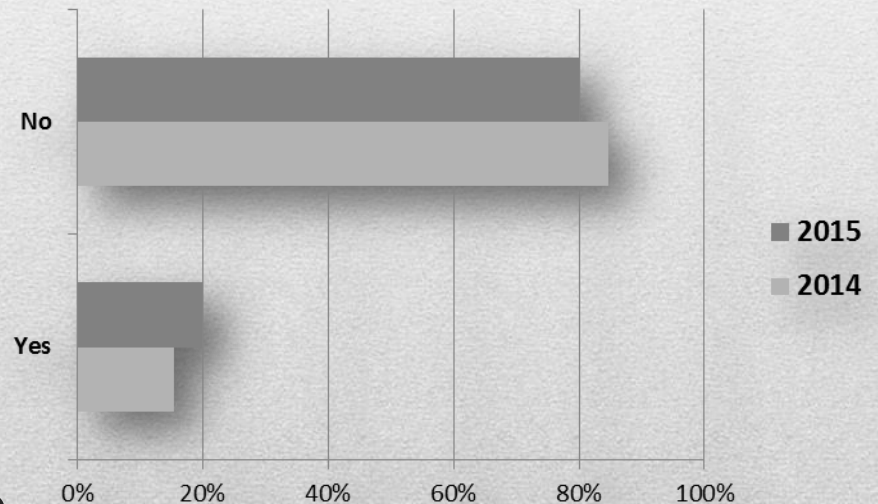
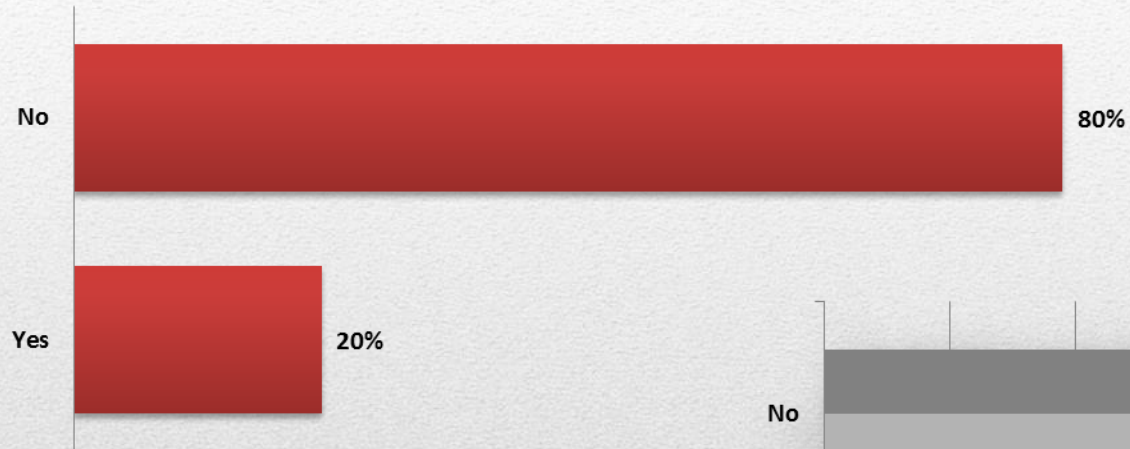


Officials Non-MHL



Q14: Did you know an ombudsman program was created and that there is a contact on the website?

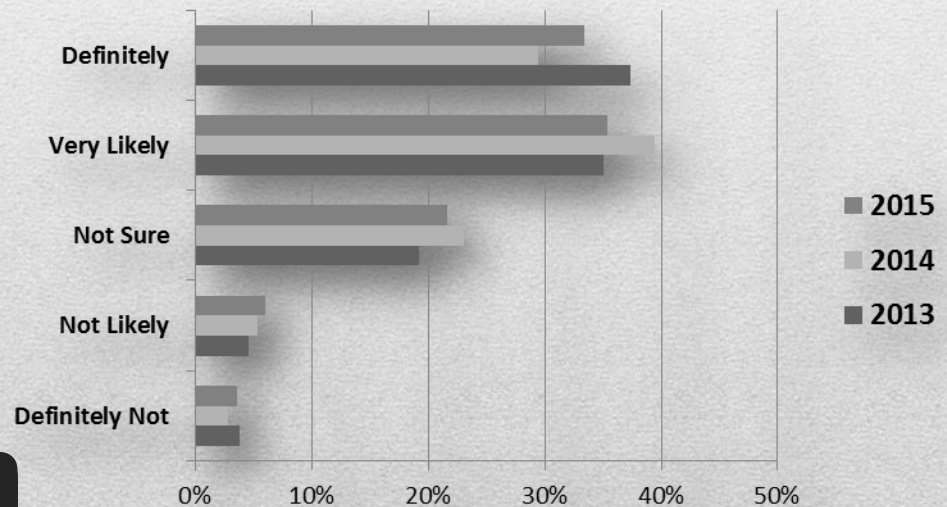
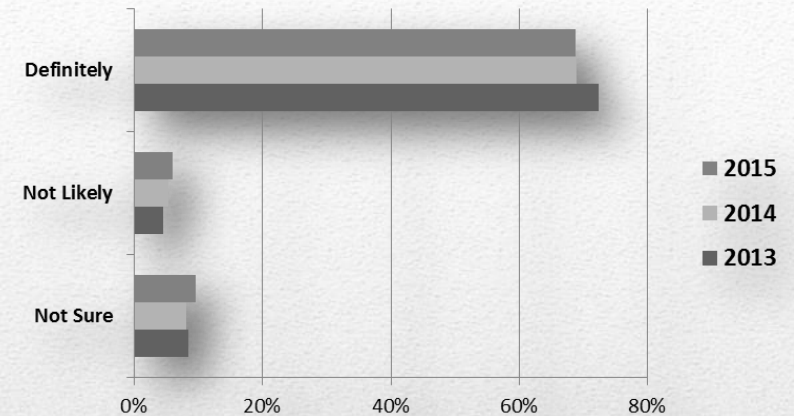
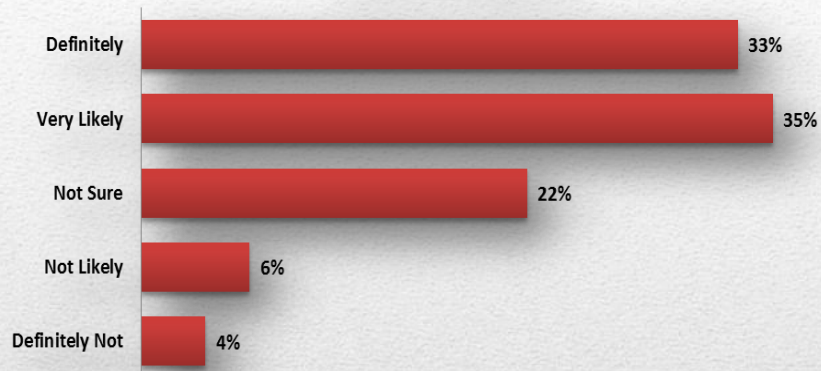
Answered: 614 Skipped 97



Ombudsman

Q16: What is the probability that you or your children will remain with the MHL next year?

Answered: 611 Skipped 100



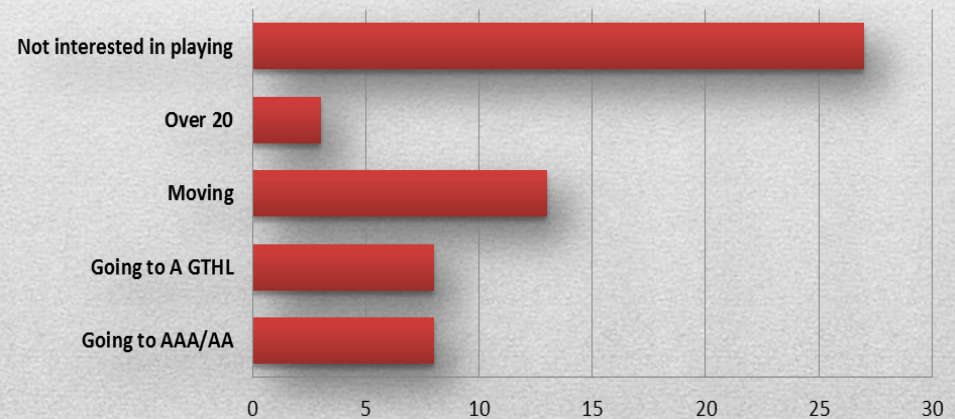
Retention



Retention

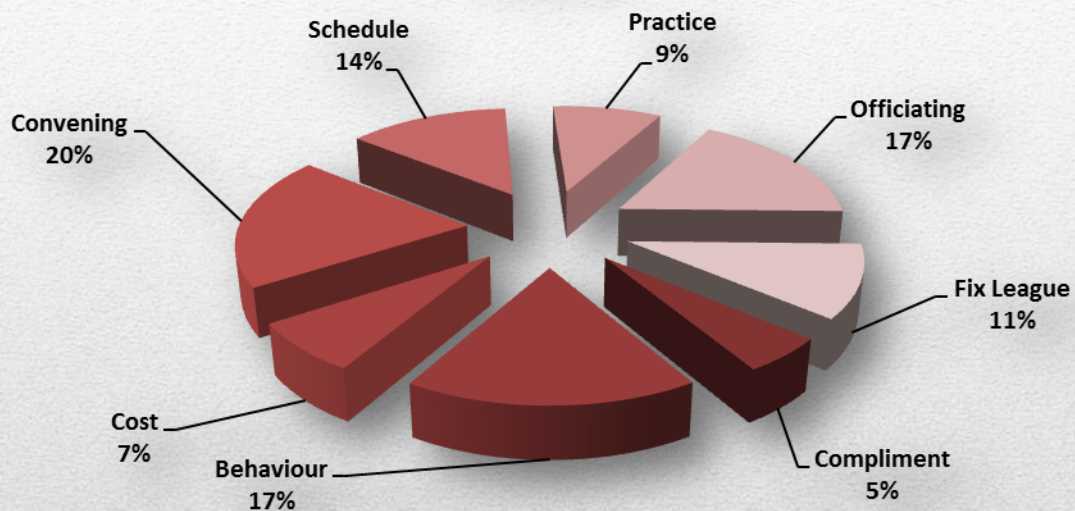
Q16: What is the probability that you or your children will remain with the MHL next year?

Answered: 59



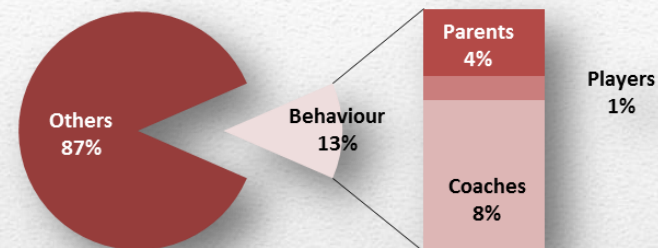
Q16: What one thing would you fix?

Answered: 307



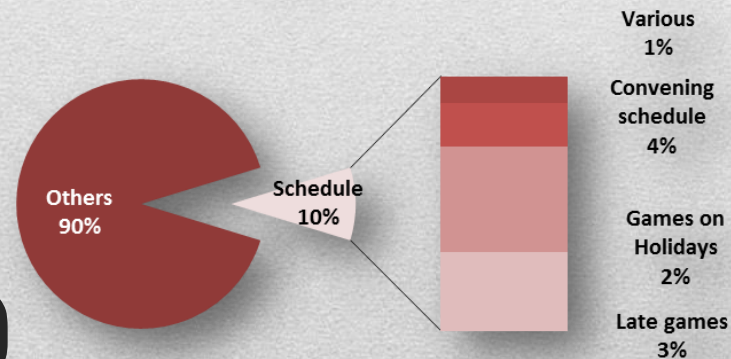
Q15: If there is one thing you could change about the MHL, what would it be?

Behaviour



Q15: If there is one thing you could change about the MHL, what would it be?

Schedule



What One Thing?